# Relocation Assistance Program

# Betty H. Dyer Relocation Assistance Manager

Defense Contract Management Command

## Relocation Assistance Program An Overview

- Background and Legislative History
- Goals of Relocation Assistance Program
- Relocation Services at Defense Contract Management Command

## Background and Legislative History

- Early 1980's All services report decreased readiness and retention problems, in part to "mobile lifestyle".
- 1985 & 1987 DoD studies Relocation Services.
- 1990-91 National Defense Authorization Act P.L. 101-189 directs DoD to establish relocation assistance programs .
- Congressionally Mandated
- Command Endorsed

# Goals of DoD Relocation Assistance Program

- Equip service and family members with the information and skills required to manage the relocation process.
- Assist employee and family members in understanding and managing the issues, emotional impact and adaptation requirements of frequent relocations.
- Reduce employee loss in time and productivity and negative impact on mission readiness.

#### Common Relocation Issues

- Family Issues
  - Spouse Employment
  - Moving with Children/Elders/Pets
  - School Information/Registration
  - Teen Activities/Issues
  - Childcare/Eldercare
  - Stress

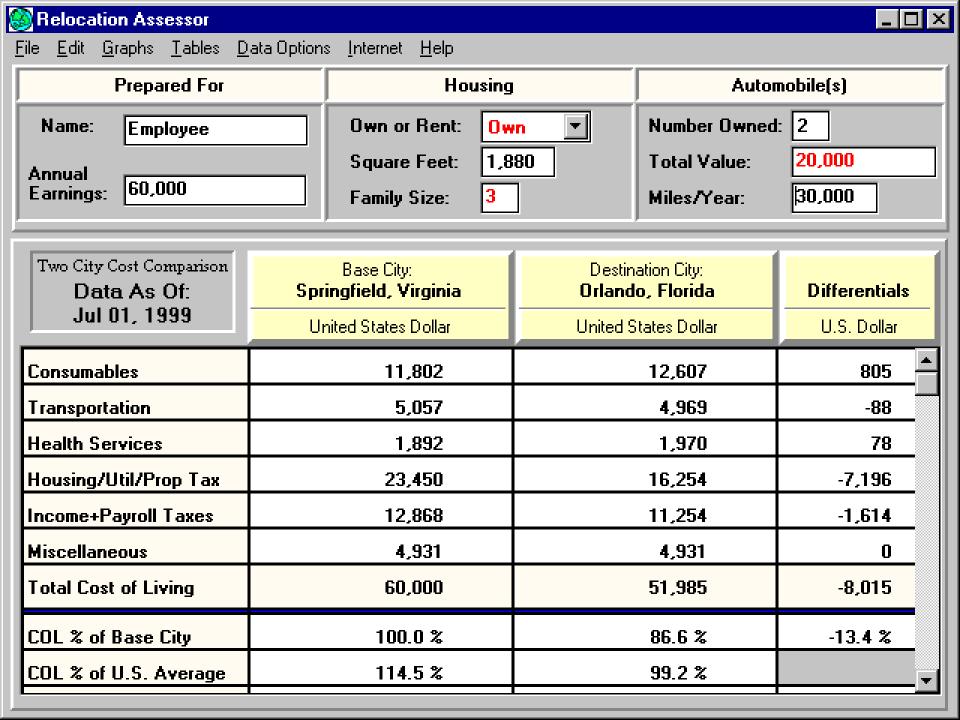
#### Common Relocation Issues - Cont.

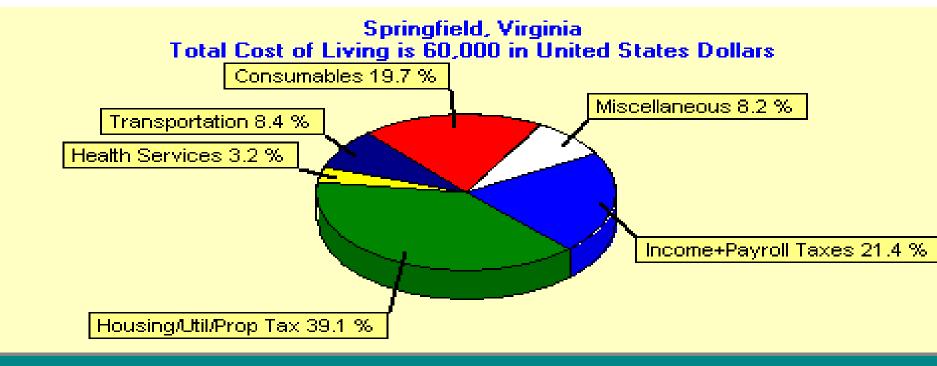
- Financial Issues/Repercussions
  - Finding a Place to Live
  - Housing Sale/Purchase/Rental
  - Moving "Must Do's"
  - Prepare for Packers
  - Relocation Entitlements

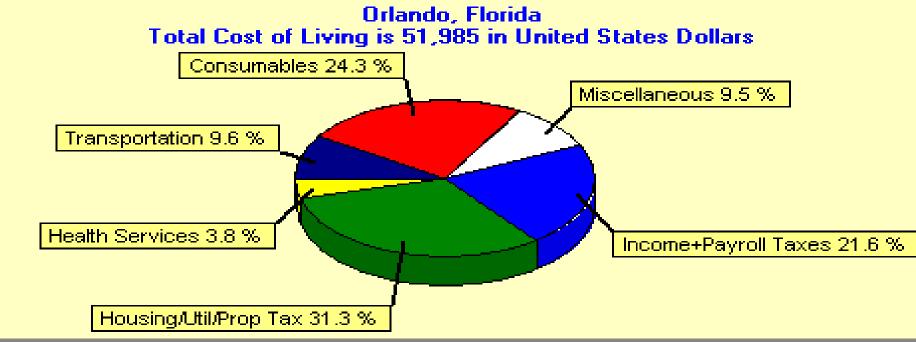
#### DCMC Relocation Services

- Service Delivery
  - Individualized Assistance
    - assistance provided to 1351 employees through FY99
    - assistance provided as long as needed
      - not a "one time" contact
  - Group Information
    - briefed 443 personnel during 13 sessions
- Service Accessibility
  - E-mail/Phone/Fax
  - On-Site Visits

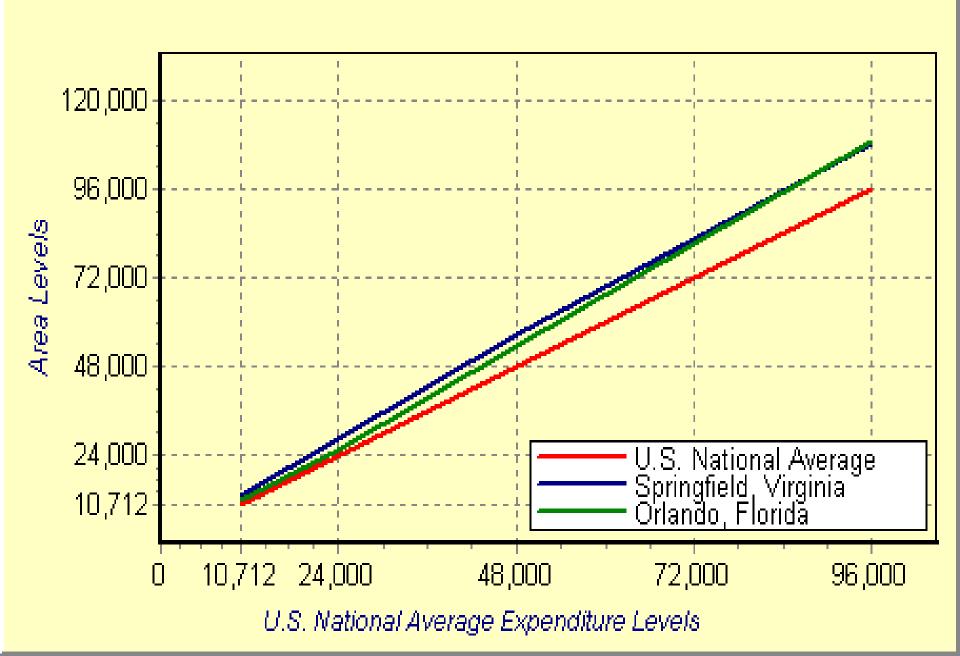
- City to City Cost of Living Comparison
  - Consumables
  - Transportation
  - Health Services
  - Housing/Utilities/Property Tax
  - Income and Payroll Taxes
  - Total Cost of Living
  - Comparison Examples





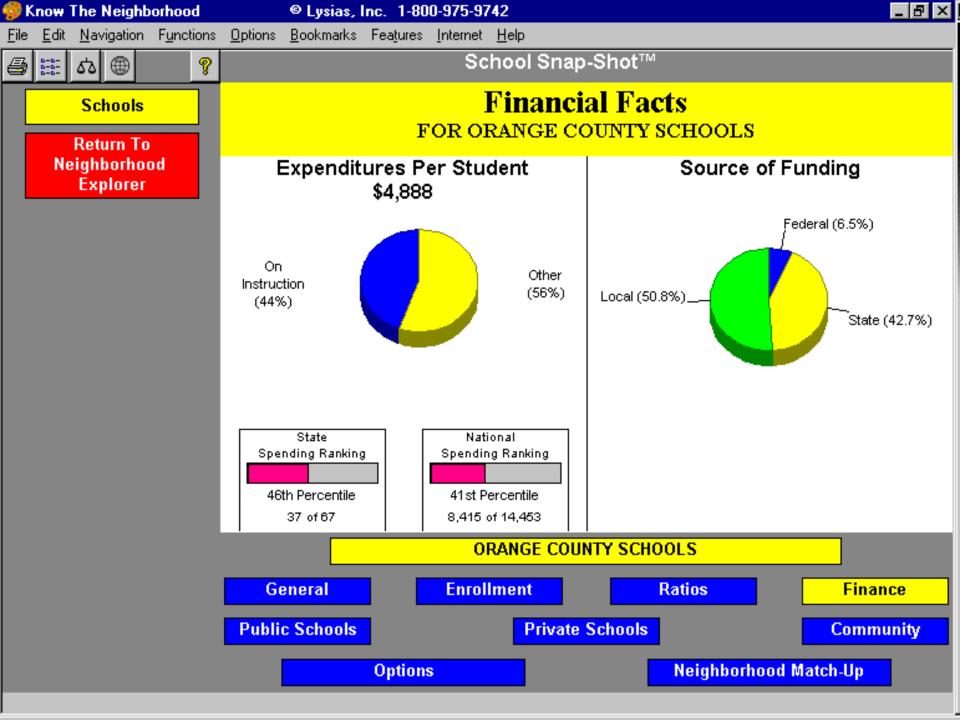


#### Overall Renter's Cost-Of-Living Comparison



- Entitlements Information
  - House Hunting Trip Allowances
  - Temporary Quarters Subsistence Expenses (TQSE)
  - Sale/Purchase of Residence
  - Household Goods Shipment/Storage
  - Joint Travel Regulations
  - Relocation Income Tax Allowance (RITA)
  - Miscellaneous Expenses

- Destination/Settling-in Information
  - Temporary Lodging
  - Home Finding POC'S
- Destination Area Information
  - Know the Neighborhood
  - Detailed Information for Specific Area
  - Example of Information



- Sponsorship Training
  - Provided on individual/group basis
- SITES Standard Installation Topic Exchange Services - detailed military installation information (CONUS & OCONUS)
  - Web Address: http://www.dmdc.osd.mil
  - Installation Example



- Family Assistance
  - Stress Management Tips
  - Spouse Employment (job search information)
    - resumé writing tips
    - job search web addresses
  - Moving with Children/Elders/Pets Information

### Utility of Relocation Process

Decrease in Family Stress



Decrease in Financial
Stress
Less Time Out From
Work



**Settling in Sooner** 

Fewer Family Problems

Increased

Productivity and
Higher Morale

## DCMC Relocation Assistance Program

- (703) 767-2433
- **DSN** 427-2433
- e-mail betty dyer@hq.dla.mil